VSP DELIVERS WHAT CONSUMERS WANT





Independent research shows low out-of-pocket costs and access to quality care tie for top priorities in a vision plan.' VSP® is committed to giving members what they really want.

		2			
\$	LOW OUT-OF-POCKET COSTS	VSP	Davis	EyeMed	UHC
	Lowest out-of-pocket guarantee	•			
	Wholesale frame pricing guarantee on frames	•			
	Covered standard progressive lenses	•			
	Polycarbonate lenses for children covered-in-full	•	•		
	Exclusive rebates for new and replacement contact lenses	•			
	Members can choose a covered upgrade for personalized value ²	•			
0	ACCESS TO QUALITY CARE	VSP	Davis	EyeMed	UHC
	Largest national network of independent eye doctors	•			
	Early morning, evening, and weekend appointments	•	٠	٠	•
	Access to national retail chains	٠	•	٠	•
	Rated highest on excellent quality of exam and glasses'	•			
þ	GREAT CUSTOMER SERVICE	VSP	Davis	EyeMed	UHC
	Highest member satisfaction'	•			
	Highest satisfaction with call center ³	•			



SATISFACTION

65%

LOYALTY

58%

PRODUCTIVITY

65%

ADDED VALUE YOU CAN'T GET ANYWHERE ELSE

- VSP Diabetic Eyecare Plus Program[™]
- Complimentary eye exam reminders for patients with diabetes
- HIPAA-compliant patient-specific data exchange with health plans⁴
- Exclusive access to discounts from TruHearing[®]
- Dedicated account representatives with average of 13 years with VSP

It's all backed up by our Member Promise Satisfaction Guarantee.

Delta Dental of Connecticut,Inc.

1. QuestResearch Group, National Vision Plan Member Research, 2019. 2. With VSP EasyOptions 3. Service Quality Management, Inc. 2017 4. Data exchange for groups over 500. 5. VSP is providing information to its members, but does not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode of mode any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode of mode not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode of mode not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP mode not offer or provide any discount hearing program. The relationship between VSP and TruHearing is that of independent contractors. VSP makes no endorsement, and the products or services offered by them. If you have any questions regarding the services offered here, you should contact the vendor directly. TruHearing offers individuals the opportunity to purchase hearing aids at discounted prices, including individuals the opport of the product or services offered here, you should contact the vendor directly. TruHearing offers individuals the opport of the product or services offered by them. If you have covered by self-funded health plans not subject to state insurance or health plan regulations. TruHearing is not insurance and not subject to state insurance regulations. TruHearing provides discounts to certain healthcare groups for hearing aid sales and services; TruHearing provides fitting, programming, and three adjustment visits at no cost; the member is obligated to pay for testing, and all post-fitting hearing care services; but will receive a discount from those healthcare provides fitting, programming, and three adjustment visits at no cost; the member is obligated to pay for testing, and all california. 6. 2017 Aflac WorkForces Report.

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