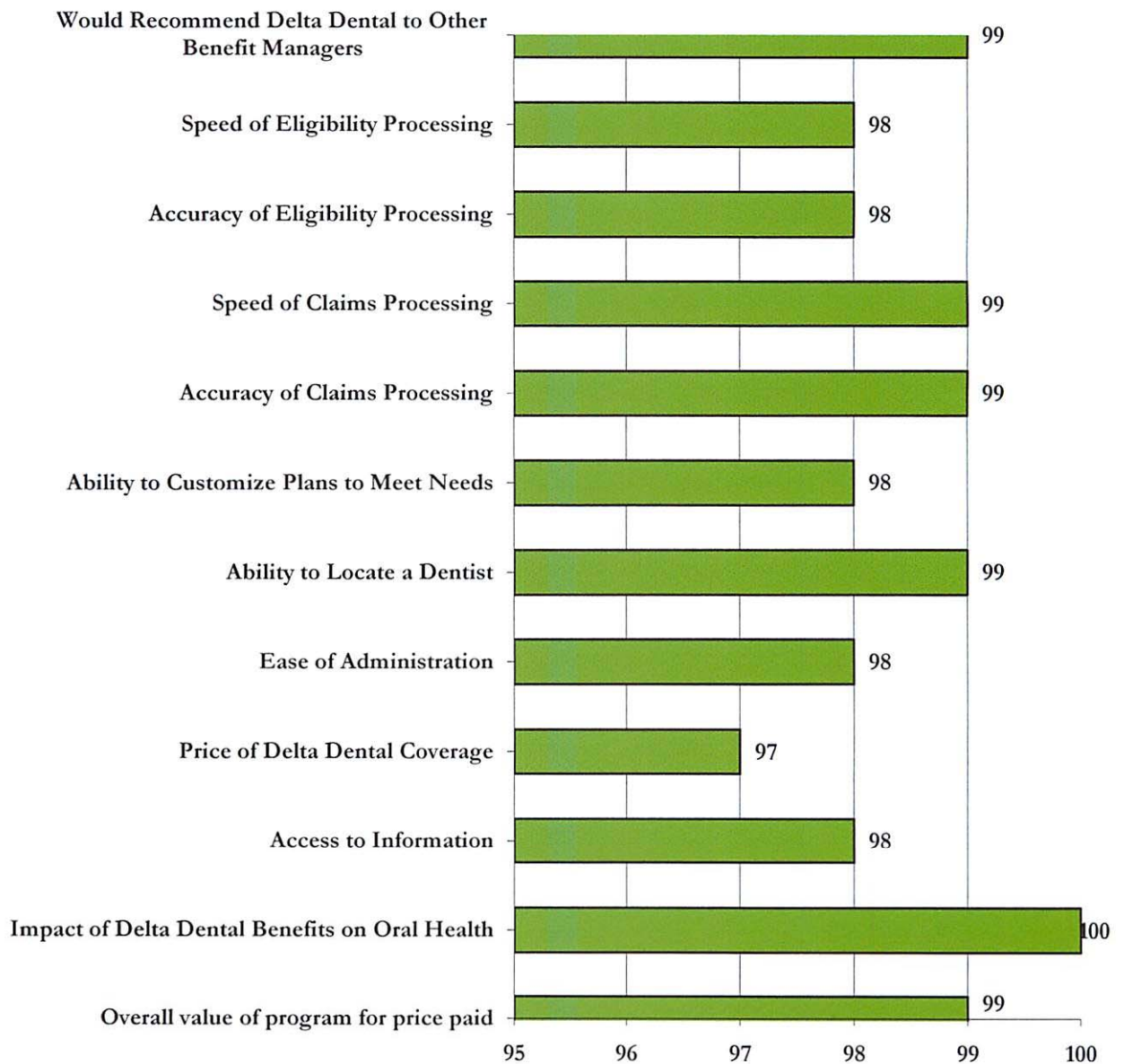




## BENEFIT MANAGER'S SURVEY - 2010

### Summary of Overall Ratings



SOURCE: English Communications (March 2011)